



EXECUTIVE INFORMATION SERVICES, INC.

JMS ALERT CONFIGURATION

SEPTEMBER, 2017

JMS Configuration Notes

The information in this document is provided for planning purposes only. The software described in this document is furnished under a license agreement or non-disclosure agreement. Executive Information Services, Inc. reserves the right to change specifications without notice.

US GOVERNMENT RESTRICTED RIGHTS: Use, duplication or disclosure by the United States Government is subject to restrictions as set forth under DFARS 252.227-7013 or in FARS 52.227-19 Commercial Computer Software - Restricted Rights.

Correspondence regarding this publication should be directed to:

Executive Information Services, Inc.

1396 NE 20th Avenue, Suite 100

Ocala, FL 34470

support@goeis.net

(352) 236-4500

September, 2017

© 2017 Executive Information Services, Inc.

TABLE OF CONTENTS

EXECUTIVE INFORMATION SERVICES, INC. JMS ALERT CONFIGURATION 1

SEPTEMBER, 2017 1

 OVERVIEW 1

EIS JMS ALERT AUTOMATION 2

 ALERT DISPLAY ATTRIBUTES OVERVIEW 2

 AUTOMATED ALERT ASSIGNMENT/ACTIVATION OVERVIEW 3

 AUTOMATED ALERT – TASK ASSIGNMENT/ACTIVATION OVERVIEW 3

Executive Information Services, Inc. Public Safety Software

JMS Alert Configuration September 2017

This document describes the general usage and configuration of the EIS JMS Alert Configuration options, currently deployed in the EIS JMS application. The document is arranged by major topics, and includes descriptions of features and capabilities that have been included in current release(s) of the product. Note that the EIS systems are highly configurable and actual appearance and functionality within your agency may vary slightly from the descriptions given herein. References to new capabilities are provided in this document as a quick overview of the components basic capabilities, not a complete description of the component. If additional information is required please contact EIS support.

Overview

Alerts provide valuable information to the officers and system users, typically utilized to display higher priority flags related to an inmate. Alerts can be added to any inmate for a variety of reasons, determined by agency policy. The inmate's alert screen was designed to capture and maintain the information related to an alert, and to provide a centralized management application to administer maintain/update alert information. The officer can assign an unlimited number of alerts to any inmate. Alerts entered into the system will be displayed in the "Alerts" section of the header as an active alert, and will be displayed to all officers who access the inmate's record.

EIS JMS ALERT AUTOMATION

Alert Display Attributes Overview

Agency to define table data parameter fields to handle the following configurations related to Jail Alerts. This feature allows the agency to tailor the appearance and order of which the alerts are displayed to the users making agency hazards far more identifiable than previous versions of the JMS workstation. Features are set in the code table maintenance user interface associated with the “INMATE-ALERTS” values. Available attributes include:

- Alert Order** – Determines the order in which the alert is presented and sorted on the User Interface. The lower numbers will be interpreted as higher priority and will be displayed first in the sequence.
- Association JMS Task Template** – Allows the alert to automatically create a JMS task as set of tasks related to the activation. Please see description of JMS Tasks in this document.
- Set as Persistent** – Allows the alert to be set as persistent, meaning that once the alert is associated with an inmate, the alert will be automatically enabled on each subsequent booking. If the agency wishes an alert to be automatically activated on intake, the value should be set to “Y”.
- Alert Font (Fore) Color** – Allows the agency to set the font color displayed to the end user.
- Alert Back Color** – Allows agency to set the background color associated with the alert to provide a significant, color coded display.
- Font Bolding** – Allows the agency to set the font as bold to increase visibility of convey additional importance.
- Alert Flash** – Allows the agency to set an alert to flash on the user interface, providing additional visibility. Timer is set to milliseconds.

The screenshot displays the 'Table Reference Update Screen' configuration for the 'INMATE-ALERT' table. A green box highlights the configuration parameters:

- parameter1_label: parameter1_label
- parameter1_table_name: parameter1_table_name
- parameter2_value: -9
- parameter2_label: parameter2_label
- parameter2_table_name: -9

Below this, a table lists various alert types and their attributes:

table_name	table_title	f_sort_order	f_parameter_value	parameter1_label	parameter1_table_name	f_parameter2_value	parameter2_label	parameter2_table_name	f_parameter3_value	parameter3_label	parameter3_table_name
INMATE-ALERT	INMATE ALERT	Y	Y	Set Alert From P...	YESNO	Y	Fore Color	COLOR	Y	Back	NULL
NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL

Another table shows alert attributes:

parameter1_label	parameter1_table_name	parameter2_value	parameter2_label	parameter2_table_name	parameter3_value	parameter3_label	parameter3_table_name
Back Color	COLOR	Y	Bold	YESNO	Y	Milliseconds	NULL
NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL

The main interface shows a list of tables with columns for Name, Description, and various flags. The 'INMATE-ALERT' table is selected, and its details are shown on the right. The 'Alert Attributes' section is visible, showing the configuration for the selected table.

NAME: AMBICO_SIR BOOKING No: 170003 INMATE NO: 170003
 ALERTS: AC FEND OR ACORN S/P HOUSE ARREST SEX OFFND
 DRG: 101 H61 AGE: 19 BMD: 168 HGT: 170 SOC: BATTNG HIR: 1 INMATE NO: 170003
 LOCATION: HESLOUPOOCCLE CURRENT: N

parameter_2 = f-color
 parameter_3 = Backcolor (Default should be Gainsboro)
 parameter_4 = Bold (Y/N)
 parameter_5 = milliseconds for the flash

table_name	_f_sort_order	table_title	table_desc	tbl_description	tbl_inactive	tbl_order	parameter2	parameter3	parameter4	parameter5
INMATE-ALERT	1	INMATE ALERT	INMATE ALERT	N	NULL	People	pink	Y	300	
INMATE-ALERT	2	SUICIDE	SUICIDE	SUICIDE	N	1	Red	Gainsboro	Y	500
INMATE-ALERT	3	REG SEX OFFND	REG SEX OFFND	REG SEX OFFND	N	47	Blue	lightblue	Y	300
INMATE-ALERT	4	SEX OFFND	SEX OFFND	SEX OFFND	N	48	Red	Gainsboro	Y	300
INMATE-ALERT	5	SEX	SEX	SEX	N	50	Red	Gainsboro	Y	1000
INMATE-ALERT	6	SUICIDE RISK	SUICIDE RISK	SUICIDE RISK	N	51	Green	yellow	Y	500

Automated Alert Assignment/Activation Overview

JMS provides a function that allows the agency to define specific actions in the system to automatically activate system alerts (and Tasks) based on user selections. Within the related code table(s), the auto alert fields can be set to signal the system to create the defined alert whenever the code is used. Including:

1. **Offenses** – any offense included in the crime code table can be set to automatically activate an alert on the inmate. (e.g. if a sex offense is added to the inmate, the system will automatically activate a “Sex-Off” type alert).
2. **Housing Locations** – any housing location can be configured to initiate a specific system alert (e.g. the inmate is assigned to an Administrative Segregation location, so the system will automatically activate a “Ad-SEG” type alert).
3. **Answer to a Question in an Assessment** – Any question response in an assessment can trigger the addition of an alert (e.g. if the inmate responds affirmatively to a suicide question within an intake assessment, the system will automatically activate a “SUICIDE” type alert).
4. **Import from previous booking** - If alerts were associated with an inmate from a previous booking the officer can select the import function and select those alerts deemed relevant (persisted and not cleared) to the new booking. Some alert can be set as persistent, which will cause the alert to become automatically active upon creation of the new booking. Persistence is set in the alert code table.

Automated Alert – Task Assignment/Activation Overview

JMS provides a function that allows the agency to define specific task activation based on the assignment of an Alert to an inmate. The agency may define a task, or set of tasks related to a specific alert, and have the tasks applied to the inmates record for follow-up actions. (e.g. if a sex offender Alert is added to the inmate, the system will automatically activate a task template for Sex Offender inmates).

